

2020-21 Annual Program Review

English as a Second Language (ESL)

Table of Contents

| Section 1: Program Planning | 2 |
|---|----|
| Internal Analysis and Program Effectiveness: English as a Second Language | 2 |
| Success and Retention: English as a Second Language | |
| Equity | |
| Achievement | |
| Program Efficiency | 10 |
| Student (SLOs) and Program Student Learning Outcomes (PSLOs) | 11 |
| Curriculum Review | 15 |
| Progress on Initiative(s) | 17 |
| Response to Program and Department Review Committee Recommendation(s) | 19 |
| Program Planning and Communication Strategies | 21 |
| Coastline Pathways | 25 |
| Implications of Change | 26 |
| Section 2: Human Capital Planning | 27 |
| Staffing | 27 |
| Professional Development | |
| Section 3: Facilities Planning | |
| | |
| Facility Assessment | |
| Section 4: Technology Planning | 33 |
| Technology Assessment | 33 |
| Section 5: Ongoing/New Initiatives | 35 |
| Section 6: Prioritization | 38 |
| | |
| Prioritization Glossary | |
| Data Glossary | |

Section 1: Program Planning

Internal Analysis and Program Effectiveness: English as a Second Language

| Productivity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------------------------------|----------|----------|----------|----------|----------|
| State-Funded Enrollment | 61,279 | 63,824 | 60,164 | 61,368 | 59,444 |
| Subject State-Funded Enrollment | 2,458 | 2,437 | 2,182 | 2,346 | 2,332 |
| State-Funded Resident FTES | 6,073.30 | 6,343.88 | 5,929.28 | 6,189.33 | 6,104.88 |
| Subject Resident FTES | 351.57 | 327.32 | 280.52 | 316.07 | 317.23 |
| Sections | 89 | 93 | 84 | 88 | 91 |
| Fill Rate | 83.6% | 81.7% | 80.9% | 88.8% | 86.8% |
| WSCH/FTEF 595 Efficiency | 372 | 333 | 324 | 333 | 319 |
| FTEF/30 | 17.2 | 18.3 | 16.4 | 16.6 | 17.2 |
| Extended Learning Enrollment | 0 | 0 | 0 | 0 | 0 |

The percentage change in the number of English as a Second Language **enrollments** in 2018-19 showed a minimal difference from 2017-18 and a moderate decrease from 2014-15.

The percentage change in 2018-19 **resident FTES** in English as a Second Language credit courses showed a minimal difference from 2017-18 and a moderate decrease in comparison with resident FTES in 2014-15.

The percentage change in the number of **sections** in English as a Second Language courses in 2018-19 showed a slight increase from 2017-18 and a slight increase from the number of sections in 2014-15.

The percentage change in the **fill rate** in 2018-19 for English as a Second Language courses showed a slight decrease from 2017-18 and a slight increase in comparison with the fill rate in 2014-15.

The percentage change in the **WSCH/FTEF** ratio in English as a Second Language courses in 2018-19 showed a slight decrease from 2017-18 and a substantial decrease from 2014-15.

The percentage change in the FTEF/30 ratio for English as a Second Language courses in 2018-19 showed a slight increase from 2017-18 and a minimal difference in comparison with the FTEF/30 ratio in 2014-15.

There was no comparative data in the number of English as a Second Language **Extended Learning enrollments** in 2018-19 from 2017-18 and no comparative data from 2014-15.

Calculation Categories

| Language | Range |
|-------------------------------|------------------------|
| Minimal to No Difference | < 1.0% |
| Slight Increase/Decrease | Between 1.0% and 5.0% |
| Moderate Increase/Decrease | Between 5.1% and 10.0% |
| Substantial Increase/Decrease | > 10.0% |

| Comparison of Enrollment Trends | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------------------------------|---------|---------|---------|---------|---------|
| State-Funded Enrollment | 61,279 | 63,824 | 60,164 | 61,368 | 59,444 |
| Subject State-Funded Enrollment | 2,458 | 2,437 | 2,182 | 2,346 | 2,332 |

| Modality | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|--|---------|---------|---------|---------|---------|
| Traditional | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Online | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Hybrid | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Correspondence (Cable, Telecourse, Other DL) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

| Gender | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------|---------|---------|---------|---------|---------|
| Female | 60.8% | 63.8% | 62.3% | 65.5% | 68.4% |
| Male | 37.9% | 35.4% | 36.5% | 34.1% | 30.1% |
| Unknown | 1.3% | 0.8% | 1.1% | 0.4% | 1.5% |

| Ethnicity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|----------------------------|---------|---------|---------|---------|---------|
| African American | 0.1% | 0.0% | 0.0% | 0.1% | 0.0% |
| American Indian/AK Native | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Asian | 94.1% | 93.9% | 93.4% | 95.6% | 96.3% |
| Hispanic | 1.2% | 1.7% | 1.7% | 1.1% | 0.9% |
| Pacific Islander/HI Native | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| White | 2.2% | 2.7% | 3.5% | 1.7% | 1.7% |
| Multi-Ethnicity | 1.7% | 1.2% | 0.9% | 0.9% | 0.3% |
| Other/Unknown | 0.7% | 0.5% | 0.5% | 0.6% | 0.9% |

| Age Group | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|--------------|---------|---------|---------|---------|---------|
| 19 or Less | 5.3% | 5.2% | 6.1% | 4.4% | 4.7% |
| 20 to 24 | 13.0% | 14.8% | 14.0% | 13.0% | 11.7% |
| 25 to 29 | 8.3% | 10.9% | 14.2% | 11.1% | 10.3% |
| 30 to 34 | 7.1% | 9.6% | 9.0% | 9.8% | 8.9% |
| 35 to 39 | 7.2% | 7.2% | 9.3% | 10.2% | 8.8% |
| 40 to 49 | 20.5% | 16.8% | 17.4% | 16.8% | 16.6% |
| 50 and Older | 38.5% | 35.5% | 29.7% | 34.7% | 38.9% |
| Unknown | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% |

English as a Second Language courses made up 3.9% of all state-funded enrollment for 2018-19. The percentage difference in English as a Second Language course **enrollment** in 2018-19 showed a minimal difference from 2017-18 and a moderate decrease from 2014-15. Enrollment in English as a Second Language during 2018-19 showed 100.0% of courses were taught **traditional (face-to-face)**, 0.0% were taught **online**, 0.0% were taught in the **hybrid** modality, and 0.0% were taught in the **correspondence (cable, telecourse, and other distance learning)** modality.

In 2018-19, English as a Second Language enrollment consisted of 68.4% female, 30.1% male, and 1.5% students of unknown gender. In 2018-19, English as a Second Language enrollment consisted of 0.0% African American students, 0.0% American Indian/AK Native students, 96.3% Asian students, 0.9% Hispanic students, 0.0% Pacific Islander/HI Native students, 1.7% White students, 0.3% multi-ethnic students, and 0.9% students of other or unknown ethnicity. The age breakdown for 2018-19 enrollments in English as a Second Language revealed 4.7% aged 19 or less, 11.7% aged 20 to 24, 10.3% aged 25 to 29,

8.9% aged **30 to 34**, 8.8% aged **35 to 39**, 16.6% aged **40 to 49**, 38.9% aged **50 and older**, and 0.0% **unknown**.

Success and Retention: English as a Second Language

| Comparison of Success Rates | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---|---------|---------|---------|---------|---------|
| State-Funded Success Rate | 65.4% | 66.7% | 68.6% | 70.9% | 72.2% |
| College Institution Set Standard Success Rate | 55.4% | 55.5% | 56.7% | 58.3% | 59.8% |
| Subject Success Rate | 80.4% | 86.6% | 85.7% | 83.1% | 88.0% |

| Modality | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|--|---------|---------|---------|---------|---------|
| Traditional | 80.4% | 86.6% | 85.7% | 83.1% | 88.0% |
| Online | - | - | - | - | - |
| Hybrid | - | - | - | - | - |
| Correspondence (Cable, Telecourse, Other DL) | - | - | - | - | - |

| Gender | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------|---------|---------|---------|---------|---------|
| Female | 82.8% | 89.1% | 87.9% | 84.6% | 89.3% |
| Male | 76.5% | 82.8% | 82.2% | 80.7% | 85.3% |
| Unknown | 81.8% | 72.7% | 75.0% | 66.7% | 100.0% |

| Ethnicity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|----------------------------|---------|---------|---------|---------|---------|
| African American | 100.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| American Indian/AK Native | - | - | - | - | - |
| Asian | 80.9% | 86.6% | 86.6% | 84.1% | 87.9% |
| Hispanic | 76.5% | 64.3% | 81.3% | 44.4% | 66.7% |
| Pacific Islander/HI Native | - | - | - | - | - |
| White | 78.7% | 87.8% | 60.9% | 66.7% | 90.0% |
| Multi-Ethnicity | 64.0% | 95.0% | 50.0% | 66.7% | 0.0% |
| Other/Unknown | 66.7% | 100.0% | 100.0% | 100.0% | 100.0% |

| Age Group | 2014-15 | 2015-16 | 2016-17 | 2018-19 | 2018-19 |
|--------------|---------|---------|---------|---------|---------|
| 19 or Less | 86.2% | 87.3% | 87.5% | 94.4% | 81.8% |
| 20 to 24 | 82.4% | 89.8% | 88.7% | 80.6% | 90.3% |
| 25 to 29 | 83.0% | 89.7% | 86.8% | 75.3% | 95.7% |
| 30 to 34 | 78.8% | 88.6% | 91.2% | 85.3% | 84.5% |
| 35 to 39 | 78.4% | 80.5% | 80.0% | 80.5% | 87.1% |
| 40 to 49 | 78.6% | 86.5% | 84.8% | 82.3% | 86.4% |
| 50 and Older | 79.8% | 85.0% | 84.1% | 85.5% | 87.1% |
| Unknown | - | - | - | - | - |

The percentage difference in the **course success rate** in English as a Second Language courses in 2018-19 showed a moderate increase from 2017-18 and a moderate increase from 2014-15. When comparing the percentage point difference in the English as a Second Language 2018-19 course success rate to the College's overall success average* (72.2%) and the institution-set standard* (59.8%) for credit course success, the English as a Second Language **course success rate** was substantially higher than the **college average** and substantially higher than the **institution-set standard** for credit course success.

When comparing the percentage point difference between instructional modalities to the overall English as a Second Language success rate for 2018-19, the success rate was a minimal difference for **traditional** (face-to-face) English as a Second Language courses, no comparative data for **online** courses, no comparative data for **hybrid courses**, and no comparative data for **correspondence** (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall English as a Second Language success rate for 2018-19, the success rate was a slight increase for **female** students in English as a Second Language courses, a slight decrease for **male** students, and a substantial increase for students of **unknown** gender.

When comparing the percentage point difference between ethnicity groups to the overall English as a Second Language success rate for 2018-19, the success rate was no comparative data for African American students in English as a Second Language courses, no comparative data for American Indian/AK Native students, a minimal difference for Asian students, a substantial decrease for Hispanic students, no comparative data for Pacific Islander/HI Native students, a slight increase for White students, no comparative data for multi-ethnic students, and a substantial increase for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall English as a Second Language success rate for 2018-19, the success rate was a moderate decrease for students aged 19 or less in English as a Second Language courses, a slight increase for students aged 20 to 24, a moderate increase for students aged 25 to 29, a slight decrease for students aged 30 to 34, a minimal difference for students aged 35 to 39, a slight decrease for students aged 40 to 49, a minimal difference for students aged 50 and older, and no comparative data for students of unknown age.

| Comparison of Retention Rates | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|--|---------|---------|---------|---------|---------|
| State-Funded Retention Rate | 82.3% | 83.4% | 83.7% | 85.1% | 86.1% |
| College Institution Set Standard Retention Rate | 70.1% | 70.0% | 70.9% | 71.1% | 72.3% |
| Subject Retention Rate | 92.2% | 93.3% | 93.0% | 90.5% | 94.0% |

| Modality | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|------------------------------------|---------|---------|---------|---------|---------|
| Traditional | 92.2% | 93.3% | 93.0% | 90.5% | 94.0% |
| Online | - | - | - | - | - |
| Hybrid | - | - | - | - | - |
| Correspondence (Cable, Telecourse, | | | | | |
| Other DL) | - | - | - | - | - |

| Gender | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------|---------|---------|---------|---------|---------|
| Female | 92.8% | 94.7% | 93.7% | 91.6% | 94.0% |
| Male | 91.3% | 90.8% | 91.9% | 88.5% | 93.8% |
| Unknown | 90.9% | 90.9% | 100.0% | 100.0% | 100.0% |

| Ethnicity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|----------------------------|---------|---------|---------|---------|---------|
| African American | 100.0% | 0.0% | 0.0% | 100.0% | 0.0% |
| American Indian/AK Native | - | - | - | - | - |
| Asian | 92.7% | 93.2% | 93.5% | 91.3% | 93.8% |
| Hispanic | 88.2% | 85.7% | 93.8% | 44.4% | 66.7% |
| Pacific Islander/HI Native | - | - | - | - | - |
| White | 85.1% | 95.9% | 73.9% | 77.8% | 100.0% |
| Multi-Ethnicity | 84.0% | 95.0% | 100.0% | 88.9% | 0.0% |
| Other/Unknown | 83.3% | 100.0% | 100.0% | 100.0% | 100.0% |

| Age Group | 2014-15 | 2015-16 | 2016-17 | 2018-19 | 2018-19 |
|--------------|---------|---------|---------|---------|---------|
| 19 or Less | 98.9% | 95.8% | 98.2% | 100.0% | 100.0% |
| 20 to 24 | 92.7% | 96.1% | 95.3% | 91.4% | 97.2% |
| 25 to 29 | 92.0% | 93.1% | 94.6% | 85.4% | 98.6% |
| 30 to 34 | 88.8% | 93.2% | 96.5% | 88.2% | 87.9% |
| 35 to 39 | 87.6% | 91.5% | 89.1% | 90.2% | 95.7% |
| 40 to 49 | 89.6% | 92.1% | 92.8% | 90.8% | 92.4% |
| 50 and Older | 93.4% | 92.4% | 90.7% | 91.0% | 93.1% |
| Unknown | - | - | - | - | - |

The percentage difference in the **course retention rate** in English as a Second Language courses in 2018-19 showed a slight increase from 2017-18 and a slight increase from 2014-15. When comparing the percentage point difference in the English as a Second Language 2018-19 course retention rate to the College's overall retention average* (86.1%) and the institution-set standard* (72.3%) for credit course retention, the English as a Second Language **course retention rate** was moderately higher than the **college average** and substantially higher than the **institution-set standard** for credit course retention.

When comparing the percentage point difference between instructional modalities to the overall English as a Second Language retention rate for 2018-19, the retention rate was a minimal difference for traditional (face-to-face) English as a Second Language courses, no comparative data for online courses, no comparative data for hybrid courses, and no comparative data for correspondence (cable, telecourse, and other distance learning) courses.

When comparing the percentage point difference between genders to the overall English as a Second Language retention rate for 2018-19, the retention rate was a minimal difference for **female** students in English as a Second Language courses, a minimal difference for **male** students, and a moderate increase for students of **unknown** gender.

When comparing the percentage point difference between ethnicity groups to the overall English as a Second Language retention rate for 2018-19, the retention rate was no comparative data for African American students in English as a Second Language courses, no comparative data for American Indian/AK Native students, a minimal difference for Asian students, a substantial decrease for Hispanic students, no comparative data for Pacific Islander/HI Native students, a moderate increase for White students, no comparative data for multi-ethnic students, and a moderate increase for students of other or unknown ethnicity.

When comparing the percentage point difference between age groups to the overall English as a Second Language retention rate for 2018-19, the retention rate was a moderate increase for students aged 19 or less in English as a Second Language courses, a slight increase for students aged 20 to 24, a slight increase for students aged 25 to 29, a moderate decrease for students aged 30 to 34, a slight increase for students aged 35 to 39, a slight decrease for students aged 40 to 49, a minimal difference for students aged 50 and older, and no comparative data for students of unknown age.

Equity

Access gaps:

Fewer males enrolled compared to females by approximately 38 percentage points in 2018-2019. Asian students comprised a significantly larger percentage of the ethnicity of students enrolled at 96.3% of total enrollments in 2018-2019. Asians make up 40.5% of the population in Garden Grove and 49.4% of the population in Westminster. The population of other ethnicities in Garden Grove and Westminster is low except for Hispanic. Hispanic or Latino make up 37% and 22.8% of the population in Garden Grove and Westminster respectively which suggests the presence of an access gap for Hispanic students who have made up less than 2% of enrollment each year since 2014. Further community data regarding proficiency in English across ethnicities would be needed to confirm this gap as not every Hispanic person in the community may need ESL instruction.

Students aged 19 or less have enrolled in lower percentages compared to other age groups since 2014. In 2018-2019 students aged 19 or less made up 4.7% of enrollment whereas other groups comprised 8.8% to 16.6% of enrollments with the exception of students 50 and older, who made up 38.9% of enrollment.

| Gender | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------|---------|---------|---------|---------|---------|
| Female | 60.8% | 63.8% | 62.3% | 65.5% | 68.4% |
| Male | 37.9% | 35.4% | 36.5% | 34.1% | 30.1% |
| Unknown | 1.3% | 0.8% | 1.1% | 0.4% | 1.5% |

| Ethnicity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|----------------------------|---------|---------|---------|---------|---------|
| African American | 0.1% | 0.0% | 0.0% | 0.1% | 0.0% |
| American Indian/AK Native | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Asian | 94.1% | 93.9% | 93.4% | 95.6% | 96.3% |
| Hispanic | 1.2% | 1.7% | 1.7% | 1.1% | 0.9% |
| Pacific Islander/HI Native | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| White | 2.2% | 2.7% | 3.5% | 1.7% | 1.7% |
| Multi-Ethnicity | 1.7% | 1.2% | 0.9% | 0.9% | 0.3% |
| Other/Unknown | 0.7% | 0.5% | 0.5% | 0.6% | 0.9% |

| Age Group | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|--------------|---------|---------|---------|---------|---------|
| 19 or Less | 5.3% | 5.2% | 6.1% | 4.4% | 4.7% |
| 20 to 24 | 13.0% | 14.8% | 14.0% | 13.0% | 11.7% |
| 25 to 29 | 8.3% | 10.9% | 14.2% | 11.1% | 10.3% |
| 30 to 34 | 7.1% | 9.6% | 9.0% | 9.8% | 8.9% |
| 35 to 39 | 7.2% | 7.2% | 9.3% | 10.2% | 8.8% |
| 40 to 49 | 20.5% | 16.8% | 17.4% | 16.8% | 16.6% |
| 50 and Older | 38.5% | 35.5% | 29.7% | 34.7% | 38.9% |
| Unknown | 0.0% | 0.0% | 0.2% | 0.0% | 0.0% |

Equity gaps:

The retention rate shows a decrease in the retention of Hispanic students after 2016-2017. The retention rate of Hispanic students in 2018-2019 showed an approximate 33 percentage point deficit

compared to their White peers. It is unclear whether this is a trend due to the small population sizes of both ethnicities.

| Ethnicity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|----------------------------|---------|---------|---------|---------|---------|
| African American | 100.0% | 0.0% | 0.0% | 100.0% | 0.0% |
| American Indian/AK Native | - | - | - | - | - |
| Asian | 92.7% | 93.2% | 93.5% | 91.3% | 93.8% |
| Hispanic | 88.2% | 85.7% | 93.8% | 44.4% | 66.7% |
| Pacific Islander/HI Native | - | - | - | - | - |
| White | 85.1% | 95.9% | 73.9% | 77.8% | 100.0% |
| Multi-Ethnicity | 84.0% | 95.0% | 100.0% | 88.9% | 0.0% |
| Other/Unknown | 83.3% | 100.0% | 100.0% | 100.0% | 100.0% |

Achievement

Achievement gaps:

The success rate of Hispanic students has decreased after 2016-2017. The success rate of Hispanic students in 2018-2019 showed an approximate 23 percentage point deficit compared to their White peers. It is unclear whether this is a trend due to the small population sizes of both ethnicities.

| Ethnicity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|----------------------------|---------|---------|---------|---------|---------|
| African American | 100.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| American Indian/AK Native | - | - | - | - | - |
| Asian | 80.9% | 86.6% | 86.6% | 84.1% | 87.9% |
| Hispanic | 76.5% | 64.3% | 81.3% | 44.4% | 66.7% |
| Pacific Islander/HI Native | - | - | - | - | - |
| White | 78.7% | 87.8% | 60.9% | 66.7% | 90.0% |
| Multi-Ethnicity | 64.0% | 95.0% | 50.0% | 66.7% | 0.0% |
| Other/Unknown | 66.7% | 100.0% | 100.0% | 100.0% | 100.0% |

Achievement accomplishments:

The success rate of Coastline College's ESL department is 28.2 percentage points above the College institution set standard success rate.

The success rate across all genders is at 85% or above.

Students in each age group have consistently shown a success rate over 75% each year since 2014.

| Comparison of Success Rates | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|--|---------|---------|---------|---------|---------|
| State-Funded Success Rate | 65.4% | 66.7% | 68.6% | 70.9% | 72.2% |
| College Institution Set Standard Success Rate | 55.4% | 55.5% | 56.7% | 58.3% | 59.8% |
| Subject Success Rate | 80.4% | 86.6% | 85.7% | 83.1% | 88.0% |

| Modality | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|-------------|---------|---------|---------|---------|---------|
| Traditional | 80.4% | 86.6% | 85.7% | 83.1% | 88.0% |
| Online | - | - | - | - | - |
| Hybrid | - | - | - | - | - |

| Correspondence (Cable, Telecourse, Other | | | | | |
|--|---|---|---|---|---|
| DL) | - | - | - | • | - |

| Gender | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------|---------|---------|---------|---------|---------|
| Female | 82.8% | 89.1% | 87.9% | 84.6% | 89.3% |
| Male | 76.5% | 82.8% | 82.2% | 80.7% | 85.3% |
| Unknown | 81.8% | 72.7% | 75.0% | 66.7% | 100.0% |

| Ethnicity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|----------------------------|---------|---------|---------|---------|---------|
| African American | 100.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| American Indian/AK Native | - | - | - | - | - |
| Asian | 80.9% | 86.6% | 86.6% | 84.1% | 87.9% |
| Hispanic | 76.5% | 64.3% | 81.3% | 44.4% | 66.7% |
| Pacific Islander/HI Native | - | - | - | - | - |
| White | 78.7% | 87.8% | 60.9% | 66.7% | 90.0% |
| Multi-Ethnicity | 64.0% | 95.0% | 50.0% | 66.7% | 0.0% |
| Other/Unknown | 66.7% | 100.0% | 100.0% | 100.0% | 100.0% |

| Age Group | 2014-15 | 2015-16 | 2016-17 | 2018-19 | 2018-19 |
|--------------|---------|---------|---------|---------|---------|
| 19 or Less | 86.2% | 87.3% | 87.5% | 94.4% | 81.8% |
| 20 to 24 | 82.4% | 89.8% | 88.7% | 80.6% | 90.3% |
| 25 to 29 | 83.0% | 89.7% | 86.8% | 75.3% | 95.7% |
| 30 to 34 | 78.8% | 88.6% | 91.2% | 85.3% | 84.5% |
| 35 to 39 | 78.4% | 80.5% | 80.0% | 80.5% | 87.1% |
| 40 to 49 | 78.6% | 86.5% | 84.8% | 82.3% | 86.4% |
| 50 and Older | 79.8% | 85.0% | 84.1% | 85.5% | 87.1% |
| Unknown | - | - | - | - | - |

Program Efficiency

| Productivity | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|---------------------------------|----------|----------|----------|----------|----------|
| State-Funded Enrollment | 61,279 | 63,824 | 60,164 | 61,368 | 59,444 |
| Subject State-Funded Enrollment | 2,458 | 2,437 | 2,182 | 2,346 | 2,332 |
| State-Funded Resident FTES | 6,073.30 | 6,343.88 | 5,929.28 | 6,189.33 | 6,104.88 |
| Subject Resident FTES | 351.57 | 327.32 | 280.52 | 316.07 | 317.23 |
| Sections | 89 | 93 | 84 | 88 | 91 |
| Fill Rate | 83.6% | 81.7% | 80.9% | 88.8% | 86.8% |
| WSCH/FTEF 595 Efficiency | 372 | 333 | 324 | 333 | 319 |
| FTEF/30 | 17.2 | 18.3 | 16.4 | 16.6 | 17.2 |
| Extended Learning Enrollment | 0 | 0 | 0 | 0 | 0 |

Efficiency gaps:

WSCH/FTEF595 Efficiency the WSCH/FTEF for the ESL department has decreased since 2014 along with the ESL department's state-funded enrollment. Though the fill rate has remained above 80% since 2014, the WSCH/FTEF has remained below 595.

Efficiency accomplishments:

Since 2014 the fill rate has increased overall with only a slight decrease from 2017-2018 to 2018-2019 to yield an 86.8% fill rate for 2018-2019.

Student (SLOs) and Program Student Learning Outcomes (PSLOs)

Over the course of the 2019-2020 year, two courses were scheduled for SLO reporting retesting: ESL C054 Grammar, Reading, and Writing 4A and ESL C035 and Grammar, Reading, and Writing 3A. One course was scheduled for SLO reporting testing: ESL C052 Listening and Speaking Skills 3B.

| Course Number: ESL C | CRN: | | Your Name: |
|---|---|---|--|
| Course Level Student Learning outcome | Assessment Method | Assessment Results | Use of Results |
| You can copy and paste this from CurricUNET | Describe how you assessed your students, method, location, process | Report how many students met the SLO requirements. Report how many students did not meet the SLO requirements. Report how many students did not take the SLO assessment. Report any problems encountered. | Report your recommendations to revise curriculum, instruction, or assessment procedures. |

| SLO #1: | A quiz based on a reading was given on 12-4-19 to identify if students could distinguish between stated vs.implied information and between fact vs. opinion A writing prompt was | Of 8 students, 2 achieved 90 to 100%, 4 achieved 80 to 90%, one achieved 70 to 80% and one achieved 60 to 70%. | More examples and practice quizzes of fact vs. opinion statements and stated vs. implied information will be given. More group work on these will be done. |
|---------|--|--|--|
| SLO #2: | given in which students were asked to write a paragraph with a clear topic sentence, at least three major supporting details with attendant minor details, and a conclusion. They were asked to use appropriate signal works in all of these statements. | Of 8 students, all had a clear topic sentence, all had good major details with attendant minor details, and all had concluding statements ranging from very good to adequate. All used appropriate signal words correctly. Recommendations: We will continue to focus on the importance of an outline and continue to try to clarify the components of a good paragraph. | |

SLO Assessment and Plan

| Course | SLO | Method(s) of Assessment | Participant(s) in the Planning Discussion | Recommended Changes |
|---|--|----------------------------|---|---|
| ESL CO35 Grammar, Reading, and Writing 3A | SLO 1: Given a simplified reading selection, identify stated and implied information and differentiate between fact and opinion in a written response. | Reading and short answer | Richard Hofferd, Georgette Davis, Ryan Boyd | Overall, the students performed well on this learning outcome. Those who did not achieve the SLO struggled with differentiating implied information from stated information. Options for helping students improve in this |

| | | | | area include incorporating more examples, practice quizzes, and group work in classes. |
|---|--|---------------------------------------|---|--|
| | SLO 2: Given a prompt, write a unified paragraph with a topic sentence, supporting details, and a conclusion | Writing assignment | Richard Hofferd, Georgette Davis, Ryan Boyd | Overall, the students performed well on this learning outcome. Those who struggled with the SLO had difficulties with maintaining a cohesive flow throughout the paragraph into the conclusion. Options for helping students improve in this area include dedicating more instruction time to signal words, list words, and addition words and the connection between topic sentences and conclusions. |
| ESL C052 Listening and Speaking Skills 3B | SLO 1: Demonstrate understanding of oral arguments by taking notes and using them to report claims and evidence presented in the arguments | Listening task and short answer | Michelle Grozinger, Ryan Boyd | Overall, the students performed well on this learning outcome. The instructor reported that the SLO is good preparation for academic practices. |

| | SLO 2: Demonstrate accurate pronunciation of English phonemes and intonation patterns in casual conversation. | Oral Presentation | Michelle Grozinger, Ryan Boyd | No revisions are suggested at this time. Overall, the students performed well on this learning outcome. Pronunciation difficulties were clustered in groups according to native language spoken by the students. Options to improve student performance include more pronunciation exercises which target difficulties common among the groups of speakers in each class. |
|---|---|-----------------------------|--|--|
| ESL C054 Grammar, Reading, and Writing 4A | SLO 1: Given a short argument essay or article, accurately paraphrase and summarize the main ideas and supporting arguments. SLO 2: Given a writing prompt on an | Writing assignment Writing | Tim Grove, Douglas Ward, Ryan Boyd | Students struggled to summarize appropriately due to their tendency to copy from the source or by not including the main points of the reading. Options to improve student performance on this SLO include dedicating more instruction time to skills needed in summarizing. |
| | academic topic, write a unified, coherent, grammatically-correct | assignment | Douglas Ward, Ryan Boyd | students performed well |

| paragraph with a supporting details | topic sentence, s, and a conclusion. | on this learning outcome. Inclusion of essays into the curriculum did not have a negative effect on their performance. Faculty disagree about whether or SLO 2 should be revised to include essays based on SLO discussions during Flex Day 2020. No change has been settled at this time. |
|-------------------------------------|--------------------------------------|--|
|-------------------------------------|--------------------------------------|--|

Curriculum Review

Curriculum Review

| Term | | | | | |
|----------|-----------------------------------|-------------|-----------------------------|--|--|
| Course | Title | Reviewed | Status | | |
| ESL CO10 | Grammar 1B | Fall 2017 | Suspension | | |
| ESL CO11 | Grammar 1C | Fall 2019 | Suspension | | |
| ESL C012 | Listening and Speaking Skills 2A | Spring 2014 | Suspension | | |
| ESL CO13 | Reading and Writing 1B | Fall 2019 | Suspension | | |
| ESL CO15 | Reading and Writing 1C | Fall 2018 | Suspension | | |
| ESL CO16 | Grammar, Reading, and Writing 2A | Spring 2014 | Suspension | | |
| ESL CO17 | Listening and Conversation 1B | Fall 2019 | Suspension | | |
| ESL CO18 | Listening and Conversation 1C | Fall 2018 | Suspension | | |
| ESL CO19 | Listening and Speaking Skills 2B | Spring 2018 | Active: Plan for suspension | | |
| ESL CO20 | Grammar 2A | Fall 2018 | Suspension | | |
| ESL CO21 | Grammar 2B | Fall 2018 | Suspension | | |
| ESL CO22 | ESL: Sentence Structure 2 | Fall 2018 | Retirement | | |
| ESL CO23 | Reading and Writing 2A | Fall 2018 | Suspension | | |
| ESL CO25 | Reading and Writing 2B | Fall 2018 | Suspension | | |
| ESL CO26 | ESL: Listening And Conversation 2 | Fall 2018 | Suspension | | |
| ESL CO28 | Listening and Conversation 2 | Fall 2018 | Suspension | | |
| ESL CO30 | Grammar 3A | Fall 2018 | Suspension | | |
| ESL CO31 | Grammar, Reading, and Writing 2B | Spring 2018 | Active: Plan for suspension | | |
| ESL C032 | ESL: Sentence Structure 3 | Spring 2018 | Retirement | | |
| ESL C033 | Reading and Writing 3A | Spring 2018 | Suspension | | |
| ESL C034 | ESL: Reading And Writing 3 | Spring 2018 | Retirement | | |
| ESL CO35 | Grammar, Reading, and Writing 3A | Spring 2018 | Active | | |
| ESL CO38 | Listening and Conversation 3A | Spring 2018 | Suspension | | |

| ESL CO39 | Grammar, Reading, and Writing 3B | Spring 2018 | Active |
|------------|--------------------------------------|-------------|--|
| ESL CO40 | Intensive Grammar 1B | Fall 2018 | Suspension |
| ESL CO41 | Intensive Grammar 1C | Fall 2018 | Suspension |
| ESL C042 | ESL: Sentence Structure 2 | Fall 2018 | Retirement |
| ESL C043 | Intensive Reading and Writing 1B | Fall 2018 | Suspension |
| ESL CO44 | ESL: Reading And Writing 2 | Fall 2018 | Retirement |
| ESL CO45 | Intensive Reading and Writing 1C | Spring 2009 | Suspended |
| ESL CO46 | ESL: Conversation and Listening 2A | Fall 2018 | Retirement |
| 101 00 10 | Intensive Listening and Conversation | | The state of the s |
| ESL CO47 | 1B | Fall 2018 | Suspension |
| | Intensive Listening and Conversation | | · |
| ESL CO48 | 1C | Fall 2018 | Suspension |
| ESL CO49 | Listening and Speaking Skills 3A | Spring 2018 | Active |
| ESL CO50 | Intensive Grammar 2A | Fall 2018 | Suspension |
| ESL CO51 | Intensive Grammar 2B | Fall 2018 | Suspension |
| ESL C052 | Listening and Speaking Skills 3B | Spring 2018 | Active |
| ESL C053 | Intensive Reading and Writing 2A | Fall 2018 | Suspension |
| ESL C054 | Grammar, Reading, and Writing 4A | Spring 2018 | Active |
| ESL C055 | Intensive Reading and Writing 2B | Fall 2018 | Suspension |
| ESL C056 | Listening and Speaking Skills 4 | Spring 2018 | Active |
| | Intensive Listening and Conversation | | |
| ESL C058 | 2 | Fall 2018 | Suspension |
| ESL CO60 | Intensive Grammar 3A | Fall 2018 | Suspension |
| ESL C063 | Intensive Reading and Writing 3A | Fall 2018 | Suspension |
| | Intensive Listening and Conversation | | |
| ESL C068 | 3A | Fall 2018 | Suspension |
| ESL C130 | Grammar 3B | Fall 2018 | Suspension |
| ESL C133 | Reading and Writing 3B | Fall 2018 | Suspension |
| ESL C138 | Listening and Conversation 3B | Fall 2018 | Suspension |
| ESL C140 | Grammar and Writing 4A | Fall 2018 | Suspension |
| ESL C141 | Grammar and Writing 4B | Fall 2019 | Suspension |
| ESL C143 | Reading and Writing 4A | Fall 2018 | Suspension |
| ESL C145 | Reading and Writing 4B | Fall 2018 | Suspension |
| ESL C147 | Listening and Conversation 4A | Fall 2018 | Suspension |
| ESL C148 | Listening and Conversation 4B | Fall 2018 | Suspension |
| ESL C150 | Intensive Grammar 3B | Fall 2018 | Suspension |
| ESL C153 | Intensive Reading and Writing 3B | Fall 2018 | Suspension |
| | Intensive Listening and Conversation | _ ,, , - | |
| ESL C158 | 3B | Fall 2019 | Suspension |
| ESL C160 | Intensive Grammar and Writing 4A | Fall 2018 | Suspended |
| ESL C161 | Intensive Grammar and Writing 4B | Fall 2018 | Suspended |
| ESL C163 | Intensive Reading and Writing 4A | Fall 2018 | Suspension |
| ESL C165 | Intensive Reading and Writing 4B | Fall 2018 | Suspension |
| FCL C4.67 | Intensive Listening and Conversation | F-II 2042 | Communication |
| ESL C167 | 4A | Fall 2018 | Suspension |
| ESI C160 | Intensive Listening and Conversation | Fall 2019 | Suspension |
| ESL C168 | 4B | Fall 2018 | Suspension Active: This course was revised in Spring |
| ESL COO8N | ESL: Preparation | Spring 2019 | 2019 and made active with an |
| LJL COUGIN | LJL. PTCParation | Shiiig 2013 | ZOTO AND MIGHE ACTIVE WITH AN |

| | | | incomplete COR. There are no immediate plans to offer this course, so it will be prepared for suspension. |
|-----------|-----------------------------------|-------------|---|
| ESL CO11N | ESL: Sentence Structure 1 | Spring 2019 | Active |
| ESL C012N | ESL: Reading And Writing 1 | Spring 2019 | Active |
| ESL C013N | ESL: Listening And Conversation 1 | Spring 2019 | Active |
| ESL CO20N | Integrated English Skills 1A | Spring 2020 | Active: C422 → C065N → C020N |
| ESL CO22N | Reading, Writing, and Grammar 1B | Spring 2020 | Active |
| ESL CO85N | Advanced Pronunciation | Spring 2020 | Active: C435 → C090N → C085N |
| ESL CO23N | Speaking and Listening 1B | Spring 2020 | Active |
| ESL C032N | Reading, Writing, and Grammar 2A | Spring 2020 | Active |
| ESL CO33N | Speaking and Listening 2A | Spring 2020 | Active |

The ESL department created the following enhanced noncredit certificates:

English as a Second Language Beginning-Level Skills
English as a Second Language Intermediate to Advanced Oral/Aural Skills

The ESL department created the following courses:

ESL C095N ESL Support for Freshman Composition

ESL CO25N Pronunciation Skills - Beginning

ESL C016N Basic Computer Terminology and Skills

ESL C083N Speaking and Listening Skills-High Intermediate to Advanced

ESL C084N English Idioms and Contemporary Expressions-High Intermediate to Advanced

ESL C085N Pronunciation Skills - Intermediate to Advanced

ESL C081N Grammar and Sentence Structure-High Intermediate to Advanced

Progress on Initiative(s)

Progress on Forward Strategies

| Initiative(s) | Status | Progress Status Description | Outcome(s) |
|--|-------------|---|------------|
| Offer a hybrid course: ESL Reading and Vocabulary 3A | In progress | Have met with publishers to discuss online reading and vocabulary programs. The final product might be a purely online, as opposed to hybrid vocabulary and idiom course. Update 2020-2021: Course passed through curriculum committee. Waiting on state approval for enhanced noncredit certificate. Has not yet been offered, so it is still listed as "in progress." | |

| Define a clearly articulated pathway leading from ESL to the Accounting program and build a co-enrollment ESL/Accounting collaborative program with contextualized instruction. | Terminated | Career exploration workshops have been developed to offer during the fall 2018 semester. Following the workshop series, students who decide to progress to an Accounting certificate will take their first Accounting certificate course during the spring 2018 semester with a noncredit companion course. This pathway is being developed in collaboration with instructors in the Accounting Department. Update 2019-2020: Student surveys indicated that many ESL students were interested in pursuing education in the accounting field. The ESL department began developing a pathway to accounting beginning with career exploration workshops. The pathway from ESL to accounting was ultimately ended in consultation with the accounting department. The ESL department reached out to the Office Technology Program to transition to a collaborative program with contextualized instruction for the Business Information Worker Certificate. Update 2020-2021: The ESL will work with adult education to survey students and determine a stronger pathway. | Initiative change from ESL/Accounting collaborative program to ESL/Office Technology collaborative program |
|---|------------|---|--|
| Develop an enhanced noncredit ESL Citizenship certificate. | Completed | A noncredit Citizenship course has been developed. An additional course will be developed to create a two-level Citizenship program that will qualify as an enhanced noncredit certificate. Update: 2019-2020: Two noncredit Citizenship courses as part of an enhanced noncredit certificate have been developed and presented to the curriculum committee. These courses are expected to be offered Spring 2020. Update 2020-2021: Citizenship 1 Spring 2020 Enrollment: 33/2 Sections (Lost students due to COVID) Citizenship 2 Spring 2020 Enrollment: 14/1 Section (Lost students due to COVID) Citizenship 1 Fall 2020 Enrollment: 32/1 Section Citizenship 2 Fall 2020 Enrollment: 16/1 Section | Enrollment was initially much higher but remained high despite the current circumstances with COVID |

| Add one full-time Instructor | In Progress | The ESL Department was highly ranked for demonstrating a need for a full-time instructor but was unsuccessful in its attempt for the Fall 2018/Spring 2019 year. The ESL Department will attempt to add one full-time instructor in the Fall 2019/Spring 2020 year. Update 2020-2021: Will try again in Fall 2020 | |
|---|-------------|---|--|
| Add one part-time Instructional Associate | Terminated | In Spring 2018 the ESL Department identified a need for a part-time Instructional Associate to support the night ESL students. Update 2019-2020: The ESL Department was unsuccessful in its attempt to add one part-time Instructional Associate for the Fall 2018/Spring 2019 year. The ESL Department will continue to investigate means of support for night students. Update 2020-2021: This initiative is terminated due to lack of money. | |
| Add a computer lab that accommodates 35 students. | In Progress | Update 2019-2020: Westminster Le-Jao Campus has received permission to spend \$40,000 of the WIOA grant to purchase computers for a lab. Update 2020-2021: This initiative is put on hold due to COVID19. | |

Response to Program and Department Review Committee Recommendation(s)

Progress on Recommendations

| Recommendation(s) | Status | Response Summary |
|---|-------------|---|
| Explore creating an accelerated program for international students. | In Progress | Update: 2019-2020 Advanced-level evening classes (Levels 3A, 3B, and 4) are being offered in an accelerated mode. ESL developed an ESL 099 for Spring 2020, and it is anticipated that the course will be a great asset for international students. Update: 2020-2021 ESL 099 was created and offered, but it did not have enough enrollment and was not able to remain on the schedule for Spring 2020. |
| | | The ESL Department collaborated with the English Department to create an |

| | 1 | T |
|---|-------------|--|
| | | enhanced noncredit ESL co-req for |
| | | English C100. The ESL department will |
| | | continue to explore acceleration by |
| | | collaborating with the English |
| | | department |
| Collaborate with the Educational Block Grant to | Addressed | Update 2019-2020: |
| create enhanced non-credit courses. | | |
| | | Collaborated with the Adult Education |
| | | Block Grant (now identified as Adult |
| | | Education) and created an enhanced |
| | | noncredit certificate program. All |
| | | noncredit ESL courses are now |
| | | enhanced. |
| | | |
| | | Continued collaboration with the Adult |
| | | Education program is now ongoing. |
| Expand course offerings into online and hybrid in | In Progress | Update 2020-2021: |
| modalities. | | |
| | | Current courses are being taught |
| | | through live online and are in the |
| | | process of being transitioned online |
| | | through the curriculum committee |
| | | process. |
| | | |
| Develop short-term certificates in collaboration | In Progress | Update 2019-2020: |
| with CTE. | | |
| | | Pathway to Business Information |
| | | Worker workshops have been |
| | | developed and will be offered in |
| | | Spring 2019, Fall 2019, and Spring |
| | | 2020 semesters. These workshops |
| | | support ESL students with the |
| | | language demands of the Business |
| | | Information Worker Certificate |
| | | Program. |
| | | |
| | | Update 2020-2021: |
| | | The ESI department is callaborative |
| | | The ESL department is collaborating |
| | | with Adult Education through WIOA |
| | | 243 Grant to explore in-demand CTE |
| | | programs for which to create short- |
| Douglas alternative placement mathed for | In Drassass | term certificates. |
| Develop alternative placement methods for | In Progress | Update 2020-2021: |
| students entering the ESL program | | A placement tool has been successed |
| | | A placement tool has been created |
| | | and is being piloted. The ESL |
| | | department is collaborating with |
| | | counseling to revise and implement |
| | | the test effectively. |

Program Planning and Communication Strategies

The ESL Department primarily uses three methods of communication—email, Canvas, and face-to-face meetings/live-online.

The ESL department typically emails instructors has or a full-time faculty member has a face-to-face interaction with instructor(s) to arrange a face-to-face meeting to discuss program-level planning and curriculum. When social distancing is needed, department meetings are held via Zoom.

The ESL department requires instructors to complete SLO reports through Canvas and the SLO Cloud. These reports contain student SLO performance data and recommendations for changes to curriculum and instruction based on the results of student SLO performance data.

The ESL department uses Canvas for faculty-to-faculty communication, program-level planning, equity, student achievement, and institutional performance data.

The ESL department has only one full time faculty member. If the college sincerely wishes to support discussions regarding program-level planning, curriculum development, and SLOs, there must be more time dedicated to these types of planning strategies on flex day to engage in meaningful discussion with part-time faculty.

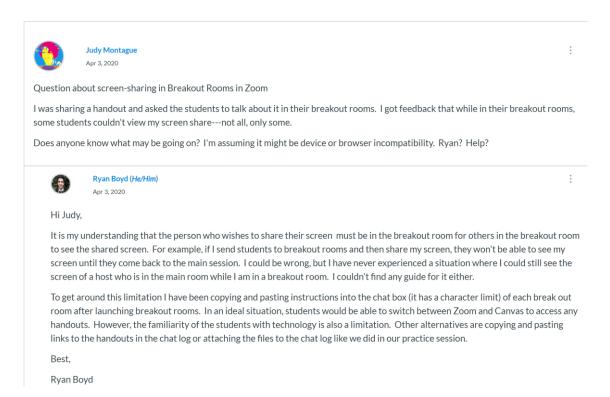
Canvas discussion boards are used for program-level planning.

| Listening |
|---|
| Listening content should include task instructions and <u>a digital version of the task and/or written sample content that a student would normally listen to for that task</u> . (I plan to record a a spoken version of the text for the students to hear). The sample listening task should be related to your SLO most closely associated with Listening. |
| Let's Work Together |
| Please post your content in this discussion forum. Include which level (1a, 1b, 2a, 2b, etc.) and which skill (reading, writing/grammar, listening, or speaking) you are addressing in each submission. |
| I have attached a file from the Academic Senate for California Community Colleges which introduces what is expected in guided self-placement for those of you would like to read more about it. |
| There is a lot to do, but if we work together we should be able to make it easier for students to get into our classes! Sep 8_30_2018_final.pdf |
| Search entries or author Unread Subscribed |
| ← Reply |
| |
| Debbie Goss Apr 4, 2020 |
| 1A Grammar Writing Prompt Sample: |
| SLO Writing prompt: Write 4 sentences that include a subject, verb, and object. Be sure to use the correct form of the verb. |
| Sample vocabulary: |

Faculty resources are available on the ESL Canvas department Canvas page.

| ii | WIOA | | • | : |
|----------|---------|--|---|---|
| ii | īll. | COAAP Resources | • | : |
| ii ii | | Integrate Instructional Materials for COAAPS into Your Class | • | • |
| ii | Ē. | Create COAAP Tests for Students at Different Levels | • | • |
| ii . | ESL Pl | acement | • | : |
| ii . | ₽. | ESL Guided Self Placement Content Request | • | • |
| : | Sociali | zing | • | • |
| ii | \$ | Water Cooler | • | : |
| ii . | Online | e Transition Resources | • | • |
| ii | 0 | How to Access Student Emails and Phone Numbers | • | • |
| :: | | Resources for Students | • | • |
| :: | CD. | Zoom Set Up | • | • |
| :: | Ę, | Online Transition Resource Repository | • | • |
| :: | Ē. | Small Group Training Coordination Discussion | • | • |
| | | | | |

Faculty-to-faculty support is available in discussion boards on the ESL department Canvas page.



Records of meetings and interactive events are stored on the ESL department Canvas page for ease of future reference.

Fall 2020: Discipline Meeting

Meeting Agenda

Please follow along with group discussions and record thoughts and ideas using this Fall 2020 Flex Day: ESL Discipline Meeting Google Document α .

- 1. WIOA Update
- 2. Attendance
- 3. Department Review Overview
- 4. Best Practices on Zoom
- 5. SLO Reports and Discussions
- 6. Future Planning

WIOA and Noncredit Update

Take a moment to complete this short three-question survey arepsilon as you follow along with the WIOA and noncredit updates.

Noncredit grades to use for Fall 2020:

- o Pass = 70% or higher course grade
- o Satisfactory Progress = 60%-69% course grade
- No Pass = 0%-59% course grade

EL Civics Coordinator:

• Who is interested in being an EL Civics Coordinator in our ESL department? There may be an opportunity available in the near future. The job description has been passed along to the dean.

SLO results and assessments are shared through discussion boards on the ESL department Canvas page.



May 11 at 12:

Instructions

 $\label{eq:make-assumption} \mbox{Make a separate post for each class for which you are submitting SLO Reports.}$

- 1. Click the reply button.
- 2. Write the name of the SLO.
- 3. Copy and paste/attach the SLO test that you used to assess this SLO.
- 4. Indicate the number of students that:
 - met the SLO
 - did not meet the SLO
 - did not take the SLO
- $5. Write \, recommendations \, to \, revise \, curriculum, \, instruction, \, or \, assessment \, procedures \, based \, on \, the \, information \, that \, you \, can \, gather \, from \, the \, SLO \, results.$
- 6. Repeat steps 2 4 for each SLO in your class.
- 7. Post your reply.
- 8. Record your SLO results in the SLO Cloud 2.

Equity, student achievement, and institutional performance data is discussed in faculty meetings in small groups and as a department. Faculty analysis is recorded in Google docs throughout the small group discussions.

| Group 1 | Group 2 | Group 3 |
|---|--|---|
| Write your names here: Debbie Goss, Georgette Davis, Doug Ward, Christina Zilkow, Chris Mefford, Diana Hiciu, Duane Ratzlaff, Wendy Maccoun | Write your names here: Stephanie ortiz, Mara Tavanzis, Marc Kepler, Tim Grove, Sheryl Lee, Amy Yue, Gina Man, Peggy Burke | Write your names here: Michelle Grozinger, Michelle Livote, Valerie Gustafson,Barry Seyster, Marisol Saens, Anhyy Do |
| Based on this information, who is our "typical" student in our program? | Based on this information, who is our "typical" student in our program? | Based on this information, who is our "typical" student in our program? |
| Our typical student is more career and lifestyle oriented rather than academically oriented. However, both groups exist side by side, and at times a student is undecided re: the future. Students may also change their minds along the way, starting out without an academic goal but then eventually going on to take college classes. | 50 + , retired, female, housewives Based on this information, who would be considered an "atypical" student in our program? Students of Non-Asian ethnicities are atypical students in our program. Our school is located in an area with | 50 + , retired, Asian female, housewives Based on this information, who would be considered an "atypical" student in our program? 19 or less African-american males |
| Based on this information, who would be considered an "atypical" student in our program? Non-Vietnamese non-academics are the most unusual. They are not on financial aid. | a large Asian population. so it makes sense that we have large numbers of Asian students. How can we reach out to other groups? • More aggressive marketing campaigns focused on social media, digital flyers. Mailers sent to specific zip codes, in various | Our school is located in an area with a large Asian population. so it makes sense that we have large numbers of Asian students. How can we reach out to other groups? Flyers within the community and surrounding ones • K-12 schools |
| Our school is located in an area with a large Asian population. so it makes sense that we have large numbers of Asian students. How can we reach out to other groups? We could target specific groups in the community by visiting their houses of worship. We could take flyers to the school behind | languages, and commercial advertisements on radio/TV. Expand online classes to include ESL courses. The intention of these classes is that they would be created to be fully online in | Coptic Church on Westminster Korea town just N of Le-Jao Supermarket bulletin boards Social media posts |

Coastline Pathways

The department was involved in the Career Exploration design group. However, the design group was dissolved.

The ESL department is currently collaborating with the counseling department to expand its multiple measures placement process to create better access for students and more equitable placement opportunities.

A new enhanced noncredit certificate was created to provide access to education to high-intermediate students who show a strong desire to improve their English proficiency, but do not yet meet residency requirements in California to pay in-state tuition.

Implications of Change

The findings from the program analysis of 2020-2021 will be very different from what 2021-2022 will yield for the ESL Department due the difficulty of transitioning online for students and faculty.

Opportunities for Change

After COVID19, more job opportunities may be available to students. Being able to have a program in place to transition students from ESL into a CTE pathway would be helpful to prepare for this future opportunity.

The WIOA 231 and 243 grants are areas of growth potential. Students completing COAAPs and CASAS testing allow us to earn more payment points through the grant. Currently only one section implements COAAPs due to tightly packed CORs. Creating adult education ESL courses which allow for a more flexible curriculum or focused on COAAPs can allow the program to earn more payment points through the WIOA 231 grant. However, the department needs a faculty member to coordinate grant activities, mentor teachers on teaching using grant lessons, develop grant lessons and COAAPs, train teachers on COAAP assessment practices, and write CORs for new grant classes.

Creating fully online ESL courses will allow Coastline College to offer ESL online to students anywhere in the country and anywhere in the world. This would make the program more globally competitive during the COVID19 pandemic and after by supporting a population of ESL students who may not have considered online classes pre-COVID19 but now feel open to taking online classes.

Section 2: Human Capital Planning

Staffing

Staffing Plan

| Year | Administrator / Management | F/T Faculty | P/T Faculty | Classified | Hourly |
|---------------|----------------------------|-------------|-------------|------------|--------|
| Previous year | 1 | 2 | 31 | 1 | 1 |
| Current year | 1 | 1 | 28 | 1 | 1 |
| 1 year | 1 | 2 | 27 | 1 | 1 |
| 2 years | 1 | 2 | 27 | 1 | 1 |
| 3 years | 1 | 2 | 27 | 1 | 1 |

Three new part-time faculty were hired for Spring 2020. One did not stay with Coastline for Fall 2020 due to moving out of California.

The following skills and qualifications are preferred among new hires:

- Experience with adult education programs and curriculum on ESL WIOA 231 Grant
- Experienced with transfer-level ESL or co-requisite ESL support for Freshman Composition
- Experience with ESL to support CTE programs on WIOA 243 Grant
- Experience with OERs and materials development to reduce the cost of textbooks and materials for students
- All new faculty should be experienced with Zoom, Canvas, and email or be able to learn.

At least one new full-time faculty member is needed to support curriculum development. Although the ESL program is currently organized for noncredit students to feed into the credit sequence, the credit and noncredit sequences have different needs.

A new full-time faculty member can support the ESL department's credit sequence by collaborating with faculty on revising the credit ESL sequence to better support student transitions into freshman composition. This faculty member can also support part-time faculty by offering support and guidance on best practices for teaching ESL online for a future transition to teaching online. This faculty member can also serve on college committees and represent the ESL department.

A new full-time faculty member can also support the ESL department's noncredit programs as well. The ESL department can collaborate with the Adult Education department and CTE faculty to create integrated courses to support English language learners enrolled in CTE programs. However, the development of these courses requires dedicated faculty and in both CTE and ESL to collaborate during the development of the courses and throughout their lifespans.

Professional Development

Professional Development

| Name (Title) | Professional Development | Outcome |
|--------------------|---|---|
| Wendy Maccoun | OC Catesol Chapter Conference (August 2019) | Teaching Pronunciation |
| | Catesol Webinar Coaching (March 18- 24) | Transitioning Online (breakout rooms in the ESL context etc.) |
| | Catesol Virtual Conference (May 8-9) | Teaching Academic Vocabulary and Content-Based Instruction |
| | Coastline Coaching | Zoom and Canvas (testing etc) |
| Michelle Livote | CATESOL conference on Teaching Pronunciation (Sept 7, 2019) | great speaker teaching us different aspects of pronunciation |
| | Catesol Webinar Coaching (March 18- 24, 2020) | Transitioning Online (beginning Zoom, breakout rooms in the ESL context, teaching listening) - helped get me and my students started on Zoom, but still had to teach myself a lot and create my own materials to help my students navigate Zoom; listening tips were also good. |
| | Coastline Coaching for Zoom and Canvas (basics) | was very impressed with what Sylvia and Cody had to teach us. I would have liked more deeper training, once I got the basics down. |

| Duane Ratzlaff | Coastline Online Transition Training Sessions for Zoom and Canvas, March 2020 | The training enabled me to transition 16 of my 23 students from on-site learning to my Zoom classroom. I had never used Zoom before we were forced online. The Canvas training, along with the Canvas online support materials, provided instruction in creating Canvas tests. I have been using Canvas since Coastline transitioned to it from Seaport, but I had not had to use it for testing. I had no other option after spring break. The training allowed me to provide access to course instruction for all of my students who were able to continue after spring break. Gaps in achievement equity were addressed in Zoom by students' ability to cooperatively tackle the obstacles that online learning presented to them. These obstacles included instructional materials from the course as well as challenges that arose from their need to understand the use of both Zoom and Canvas. Of the 16 students, 11 earned a P (Pass) and 4 an SP (Satisfactory Progress). The only NP (No Pass) was given to a student who stopped attending the class during the last two weeks. |
|-------------------|---|---|
| Cheryl Mohr | CATESOL conference on Teaching Pronunciation (Sept 7, 2019) | got an interesting book on teaching speakers of Vietnamese and found it inadequate (although I did use some conversation exercises), further motivating me to develop the curriculum I've been working on, which I tried a little on my classes, and will try some more this summer, perhaps speaker challenged us to ignore certain pronunciation deficiencies (like "th") that don't interfere with meaning - good point! |
| | EL Civics Conference (Feb. 28, 2020) | got a glimpse of how some schools use their grants, prompting me to question some of Coastline's practices; got some resources I shared with the Citizenship teachers and in the spring with my own students when we did a Citizenship module |

| | CATESOL Webinar Coaching (March 18- 24, 2020) Coastline Coaching for | Transitioning Online (beginning Zoom, breakout rooms in the ESL context, teaching listening) - helped get my students and me started on Zoom, but still had to teach myself a lot and create my own materials (which still need editing!) to help my students navigate Zoom; listening tips were good, but I'm too stuck in my ways to try new ideas at this time was very impressed with what Sylvia has put together |
|-------------------|--|---|
| | Zoom and Canvas (basics) | and with what Cody knows, but did not have enough time to delve deeper |
| Rachel Don | CATESOL online Coaching Classes March 18-March 25 | |
| | ESL Technology Workshop | Putting content into Canvas Putting content into Canvas Canvas Quizzes |
| | Coastline Online Transition Training Sessions for Zoom and Canvas, | breakout rooms |
| Douglas Ward | CATESOL - Spring 2020 Professional Development Workshop (2-01-20) | Strategies for Board Games, Choosing & Using New Words for Vocabulary Teaching Success, Rediscover a Love of Writing with Google Docs Used Google Docs for online teaching and writing. |
| | FLEX DAY (2-20-20) | How Technology is Changing Our Jobs, LinkedIn Tutorial, CurricUNET |
| | Coastline Coaching for Zoom and Canvas (03 / 2020) | Learned the basics of Zoom and expanded my knowledge for CANVAS to be able to transition to teaching online. |
| Mara Tavantzis | Learning Through Equity Workshop, August 2019 | Bringing awareness and understanding the difference between equity and equality. |

| | Coastline College Spring Flex, February 2020 | Cyber Security workshop that was very informative. It brought awareness to the mistakes we can make and how to protect our information and the school's information from scammers and how to protect from hacking. |
|-----------------------|--|--|
| | Coastline Online Transition Training Sessions for Zoom and Canvas, March 2020 & | All of these training sessions helped me be more confident in teaching on Zoom and creating online only materials. |
| | Santa Ana College Transition Training Sessions for Zoom, wakelet, Remind, Google Forms March/April 2020 | |
| | SAC-SCE Distant Education Training for CANVAS April/May 2020 | Although I had taken the CANVAS course through Coastline when I got hired, this was a good refresher. |
| | CCC Online Teaching Conference June 17- 19 | I took several workshops that were very informative on various subjects such as, accessibility in Canvas, using support tools, and designing fair and equitable tests, OER materials and The State of Distance Education in Ca Community Colleges. |
| Peggy Burke | Coastline Online Transition Training Sessions for Zoom and Canvas, March 2020 | Enabled me to transition my Citizenship 1 course to online learning (Zoom and Canvas) |
| | FSC-150 Canvas Training | Prepared me to teach a course totally on Canvas. I prepared the course 099 Writing as my course project. |
| Michelle Grozinger | Coastline Coaching for Zoom and Canvas (basics) | Informative and accessible; great learning about how to use Zoom as leader rather than participant. |
| Ryan Boyd | Coastline Pathways Rob Johnstone Visit 7/14/2020 | Reminded of strategies to improve student equity throughout the college |
| | Brown Bag: White Guilt Another Perspective | Recognized people's unhappiness when white fragility is the focus of the discussion |
| | 5/15/2020 | |

| Coastline Pathways | Met with design team and created an implementation |
|----------------------|---|
| Design Retreat | plan for 2020-2021 |
| 7/30/2020 and | |
| 7/31/2020 | |
| Adult Education | Learned about noncredit adult education programs in |
| Showcase | the district and future trends |
| | |
| 3/6/2020 | |
| CAEP Summit 2019 | Reviewed Successful 243 program implementation |
| | |
| 10/29/2019 and | |
| 10/30/2020 | |
| California Community | Received approximately 2000 Accuplacer units for free |
| College Assessment | courtesy of another college |
| Association | |
| | |
| 10/18/2020 | |

A recent survey of ESL faculty provided the list of following topics in which faculty are interested in pursuing further professional development.

- LMS (Canvas) resources
- Technology and Curriculum Development
- Technology
- Curriculum, testing, textbooks, research
- Just teaching
- computer techniques
- Not sure at the moment. Will have a better idea by mid-September.
- I'd like help with TechSmith (now renamed?) and Proctorio.
- technology, games, music in the classroom
- Attending meetings with instructors that teach what I teach or that teach a level above or below
 to share best practices. More access to one-on-one time with tech team member for help with
 Google Course Kit and teaching low level Ss basic tech skills.
- Teaching Citizenship, games, and student retention.
- active google docs, flipgrid
- How to use google docs
- Best Practices on Teaching ESL online
- I use Google Docs all the time, but I never was able to use Google Docs within Zoom with students where they typed into a document during class.
- Certification to teach ESL online as an alternative to in-person courses
- Vietnamese language and cultural classes

Section 3: Facilities Planning

Facility Assessment

Most ESL classes are offered at Westminster Le-Jao Campus. In Spring 2020, the department offered courses at Coastline's Newport Beach Campus on a Saturday. However, due to COVID19, all courses transitioned to online or live online. Classes are planned to be taught remotely for 2020-2021. Faculty may still need to return to campus to scan documents or review materials located at Westminster Le-Jao Campus, and therefore, faculty need to be able to request permission to return to campus at times.

Reliable parking for students is on occasion an issue while classes were held on campus at Westminster Le-Jao Campus. Christine Nguyen's effort to secure reliable parking from the City of Westminster is appreciated.

Section 4: Technology Planning

Technology Assessment

Our technology needs include access to on-site computer labs, technology for instructors, and access to technology for students.

On-site Computer Labs

Westminster Le-Jao Campus onsite-computer labs are currently being used piloted for use in CASAS remote assessments as part of WIOA 231 grant compliance by Le-Jao office staff following social distancing guidelines. Continued access to the Westminster Le-Jao Campus onsite-computer labs is needed to maintain grant compliance.

Zoom and Canvas

Currently, all faculty in the ESL department are teaching live online classes by using Zoom with Canvas. Continued access to these tools as well as training is needed for faculty members as their use of the technology may change from semester to semester.

Canvas Department Page

Much of faculty communication is coordinated through an ESL Department Canvas page, so that it can be more easily organized and recorded. Our current faculty have spent over 253 hours combined on the page (not including the current department chair). Access to the ESL Department Canvas page is needed to continue to facilitate communication and share resources virtually.

Laptop Loan Programs

Laptop loan programs from the Adult Education and Student Equity are helpful for the students in the department who may not otherwise be able to participate in live online classes.

Technology Support for Faculty

Faculty appreciate the technology support as they transitioned from teaching on campus to teaching remotely from their homes. Some faculty may not know what technology is available or what technology is needed to teach in a way that is conducive for their courses. Others' needs may change throughout the semester. Ongoing faculty surveys regarding technology needs and training and communication of available resources and training is requested.

Section 5: Ongoing/New Initiatives

<u>Initiative:</u> Develop alternative placement methods for students entering the ESL program

Describe how the initiative supports the college mission:

It supports reducing all student equity gaps regarding access and achievement by allowing students to have greater access to ESL instruction.

What college goal does the initiative support?

- ☑ Reduce all student equity gaps regarding access and achievement (Equity)
- ☑ Increase student completion and achievement outcomes by 20% (Achievement)
- ☐ Strengthen College collaboration, communication, continuous learning, and community engagement (Engagement)
- ☑ Further develop, adopt, and adapt innovative practices and technologies that advance student success and institutional effectiveness (Innovation & Effectiveness)

How does this initiative play a part in Coastline Pathways?

It creates a clearly defined path to access instruction in the ESL program.

What evidence supports this initiative? Select all that apply

- ☐ Learning or Service Area Outcome (SLO/SAO) assessment
- ☑ Internal Research (Student achievement, program performance)
- ☑ External Research (Academic literature, market assessment, audit findings, compliance mandates)

Describe how the evidence supports this initiative.

Previous placement practices will be sunset by AB 705. Internal program review recommendations suggested exploring alternative placement practices.

Recommended resource(s) needed for initiative achievement:

Resources needed may include ESL faculty, Counseling faculty, IT, Coastline website

What is the anticipated outcome of completing the initiative?

The anticipated outcome is that Coastline College will follow state law and students will have greater access to ESL instruction at Coastline College.

Provide a timeline and timeframe from initiative inception to completion.

Spring 2020: Placement tool development

Fall 2020: Pilot placement tool and revise if needed and prepare for implementation

Spring 2021: Implement placement tool and submit AB 705 adoption plan

Initiative: Help sustain the ESL program and grow non-credit

Describe how the initiative supports the college mission:

It supports strengthening Coastline College collaboration, communication, continuous learning, and community engagement by creating a position for another faculty member who is assigned to serve in these needed areas.

What college goal does the initiative support?

| ☐ Reduce all student equity gaps regarding access and achievement (Equity) |
|---|
| ☐ Increase student completion and achievement outcomes by 20% (Achievement) |
| ☑ Strengthen College collaboration, communication, continuous learning, and community |
| engagement (Engagement) |

☑ Further develop, adopt, and adapt innovative practices and technologies that advance student success and institutional effectiveness (Innovation & Effectiveness)

How does this initiative play a part in Coastline Pathways?

Having another full-time faculty member in the department will allow the department to strategize more effectively in program-level planning in order to communicate issues of access, retention, success, and persistence with others in the department. It also allows the department to be more agile in adopting Coastline Pathways initiatives.

What evidence supports this initiative? Select all that apply

| ☐ Learning or Service Area Outcome | (SLO/SAO) assessment |
|------------------------------------|----------------------|
|------------------------------------|----------------------|

☑ Internal Research (Student achievement, program performance)

☐ External Research (Academic literature, market assessment, audit findings, compliance mandates)

Describe how the evidence supports this initiative.

The ESL Department was highly ranked for demonstrating a need for a full-time instructor in Falll 2018 when the department had three full-time faculty members. The department was unsuccessful in its attempt to acquire a new full-time faculty member for the Fall 2018/Spring 2019 year. The ESL department now has only one full-time faculty member.

Recommended resource(s) needed for initiative achievement:

What is the anticipated outcome of completing the initiative?

In addition to strengthening Coastline College's collaboration through committee service, a new full-time faculty member can support the ESL department's credit sequence by collaborating with faculty on revising the credit ESL sequence to better support student transitions into freshman composition. This faculty member can also support part-time faculty by offering support and guidance on best practices for teaching ESL online for a future transition to teaching online. This faculty member can also serve on college committees and represent the ESL department.

A new full-time faculty member can also support the ESL department's noncredit programs as well. The ESL department can collaborate with the Adult Education department and CTE faculty to create integrated courses to support English language learners enrolled in CTE programs. However, the development of these courses requires dedicated faculty and in both CTE and ESL to collaborate during the development of the courses and throughout their lifespans.

Provide a timeline and timeframe from initiative inception to completion.

Fall 2020: Present full-time faculty request

Spring 2021: Begin search and select candidate with president's approval

Summer 2021: Onboarding of new full-time faculty member

Fall 20201: Full-time faculty member teaches

Section 6: Prioritization

List and prioritize initiative requests.

| Initiative | Resource(s) | Est. Cost | Funding Type | Health, Safety Compliance | Evidence | College Goal | Complete By | Priority |
|--|--|--|--|---------------------------------|--|--|----------------|----------|
| Develop alternative placement methods for students entering the ESL program | ESL faculty, Counseling faculty, IT, Coastline website | Can be completed with existing resources | On-going As program develops so should placement methods | N/A | Internal research, external research, state requirements | Equity; Achievement; Innovation & Effectiveness | Spring 2021 | 1 |
| Help sustain the ESL program and grow non-credit | ESL faculty, Dean, President, search committee | \$85,000 | On-going | N/A | Internal research | Engagement; Innovation & Effectiveness | Spring 2021 | 2 |

Prioritization Glossary

Initiative: Provide a short description of the plan

Resource(s): Describe the resource(s) needed to support the completion of the initiative

Est. Cost: Estimated financial cost of the resource(s)

Funding Type: Specify if the resource request is one-time or ongoing

Health, Safety Compliance: Specify if the request relates to health or safety compliance issue(s)

 $\textbf{Evidence} : \textbf{Specify what data type} (\textbf{s}) \textbf{ supported the initiative (Internal research, external research, or \textbf{supported the initiative (Internal research, external research, or \textbf{supported the initiative (Internal research, external research, or \textbf{supported the initiative (Internal research, external rese$

learning outcomes)

College Goal: Specify what College goal the initiative aligns with

Complete By: Specify year of anticipated completion

Priority: Specify a numerical rank to the initiative

Data Glossary

Enrolled (Census): The official enrollment count based on attendance at the census point of the course.

FTES: Total <u>full-time equivalent students</u> (FTES) based on enrollment of resident and non-resident students. Calculations based on census enrollment or number of hours attended based on the type of Attendance Accounting Method assigned to a section.

FTEF30: A measure of productivity that measures the number of **full-time faculty** loaded for the entire year at 30 Lecture Hour Equivalents (15 LHEs per fall and spring terms). This measure provides an estimate of full-time positions required to teach the instruction load for the subject for the academic year.

WSCH/FTEF (595): A measure of productivity that measures the weekly student contact hours compared to full-time equivalent faculty. When calculated for a 16 week schedule, the productivity benchmark is 595. When calculated for an 18-week schedule, the benchmark is 525.

Success Rate: The number of passing grades (A, B, C, P) compared to all valid grades awarded.

Retention Rate: The number of retention grades (A, B, C, P, D, F, NP, I*) compared to all valid grades awarded.

Fall-to-Spring Persistence: The number of students who completed the course in the fall term and reenrolled (persisted) in the same subject the subsequent spring semester.

F2S Percent: The number of students who completed a course in the fall term and re-enrolled in the same subject the subsequent spring semester divided by the total number of students enrolled in the fall in the subject.

Appendix

SLO Report Summaries and Faculty Submissions

| | ESL C035 Grammar, Reading, and Writing 3A Retest Spring 2020 | | | | |
|--|--|---|---|--|--|
| simplified reading selection, identify stated and implied information and differentiate between fact and opinion in a written response. Not met 1 Not met 1 Not met 1 Overall, the students performed well on this learning outcome. Those who did not achieve the SLO struggled with differentiating implied information from stated information. Options for helping students improve in this area include incorporating more examples, practice quizzes, and group work in classes. Comments from Faculty More examples and practice quizzes of fact vs. opinion statements and stated vs. implied information will be given. More group work on these will be done. Based on a reading, a ten-question exam testing knowledge of fact vs. opinion and stated vs. implied information was given. On the 17 students who took it, only one received less than 70%, one achieved 70%, two achieved 80%, 13 achieved 90% or higher. Those who partially did not achieve the SLO were not fully award of the difference between stated and implied information. In the future more attention should be paid to the implied information. This was a normal performance based on past classes' performances. There may be some new online ways to instruct in these matters which I have not employed yet. I will pursue this as we will be an online course again next semester. Based on a reading, a ten-question exam testing knowledge of performances. There may be some new online ways to instruct in these matters which I have not employed yet. I will pursue this as we will be an online course again next semester. | SLO 1: Given a simplified reading selection, identify stated and implied information and differentiate between fact and opinion in a written | Reading and short answer Met 36 Not Assessed 7 Partially met 3 | Options for helping students improve in this area include incorporating more examples, practice quizzes, and group work in classes. Comments from Faculty More examples and practice quizzes of fact vs. opinion statements and stated vs. implied information will be given. More group work on these will be done. Based on a reading, a ten-question exam testing knowledge of fact vs. opinion and stated vs. implied information was given. Of the 17 students who took it, only one received less than 70%. one achieved 70%, two achieved 80%, 13 achieved 90% or higher. Those who partially did not achieve the SLO were not fully aware of the difference between stated and implied information. In the future more attention should be paid to the implied information. This was a normal performance based on past classes' performances. There may be some new online ways to instruct in these matters which I have not employed yet. I will pursue this as we will be an online course again next semester. Based on a reading, a ten-question exam testing knowledge of fact vs. opinion and stated vs. implied information was given. Of the 17 students who took it, only one received less than 70%. one achieved 70%, two achieved 80%, 13 achieved 90% or | | |

| ESL C054 Grammar, Reading, and Writing 4A Retest Fall 2019 | | | | |
|---|--|--|--|--|
| SLO 1: Given a short argument essay or article, accurately paraphrase and summarize the main ideas and supporting arguments. | Writing assignment Met 13 Not assessed 3 Partially met 13 Not met 12 | Summary Students struggled to summarize appropriately due to their tendency to copy from the source or by not including the main points of the reading. Options to improve student performance on this SLO include dedicating more instruction time to skills needed in summarizing. Comments from Faculty Summarizing remains a problem. Students' vocabulary and grammar are limited, and many students failed to meet the requirement by copying from the source, or by failing to report the main points of the reading. We probably need to develop a stronger approach to summarizing (via worksheets, in-class practice, and multiple graded assignments; perhaps by reducing the number of essays required). | | |
| SLO 2: Given a writing prompt on an academic topic, write a unified, coherent, grammatically-correct paragraph with a topic sentence, supporting details, and a conclusion. | Writing assignment Met 29 Not assessed 0 Partially met 12 Not met 0 | Overall, the students performed well on this learning outcome. Inclusion of essays into the curriculum did not have a negative effect on their performance. Faculty disagree about whether or SLO 2 should be revised to include essays based on SLO discussions during Flex Day 2020. No change has been settled at this time. Comments from Faculty We seem to be doing a good job teaching Writing, especially organization of an essay; this is good news because this was the first semester we have actually focused on essays (not just paragraphs) in level 4A. | | |

| ESL C052 Listening and Speaking Skills 3B | | | | |
|--|---|--|--|--|
| Spring 2020 Assessment SLO 1: Demonstrate understanding of oral arguments by taking notes and using them to report claims and evidence presented in the arguments | Listening task and short answer Met 14 Not Assessed 1 Partially met 0 Not met 0 | Overall, the students performed well on this learning outcome. The instructor reported that the SLO is good preparation for academic practices. No revisions are suggested at this time. I think this SLO is pertinent as it gives students a format for reporting information and claims and supporting evidence. This is good preparation for academic practices, such as essay writing. | | |
| SLO 2: Demonstrate accurate pronunciation of English phonemes and intonation patterns in casual conversation. | Oral Presentation Met 12 Not Assessed 3 Partially met 0 Not met 0 | Overall, the students performed well on this learning outcome. Pronunciation difficulties were clustered in groups according to native language spoken by the students. Options to improve student performance include more pronunciation exercises which target difficulties common among the groups of speakers in each class. This SLO provides students with practice of pronunciation, which is important for the development of the language and will be useful in their future endeavors. Students may benefit from more pronunciation exercises, especially those that target difficulties common to speakers of their primary language. | | |

Hofferd Fall 2019

| Course Number: ESL C | CRN: | | Your Name: |
|---|---|--|--|
| Course Level Student Learning outcome | Assessment Method | Assessment Results | Use of Results |
| You can copy and paste this from CurricUNET | Describe how you assessed your students, method, location, process | Report how many students met the SLO requirements. Report how many students did not meet the SLO requirements. Report how many students did not take the SLO assessment. Report any problems encountered. | Report your recommendations to revise curriculum, instruction, or assessment procedures. |
| SLO #1: | A quiz based on a reading was given on 12-4-19 to identify if students could distinguish between stated vs. implied information and between fact vs. opinion | Of 8 students, 2 achieved 90 to 100%, 4 achieved 80 to 90%, one achieved 70 to 80% and one achieved 60 to 70%. | More examples and practice quizzes of fact vs. opinion statements and stated vs. implied information will be given. More group work on these will be done. |
| SLO #2: | A writing prompt was given in which students were asked to write a paragraph with a clear topic sentence, at least three major supporting details with attendant minor details, and a conclusion. They were asked to use appropriate signal works in all of these statements. | Of 8 students, all had a clear topic sentence, all had good major details with attendant minor details, and all had concluding statements ranging from very good to adequate. All used appropriate signal words correctly. Recommendations: We will continue to focus on the importance of an outline and continue to try to clarify the components of a good paragraph. | |

Hofferd Spring 2020

ESL 3A Grammar, Reading and Writing (C035) (CRN 92280)

SLO #2: Given a prompt, write a unified paragraph with a topic sentence, supporting details and a conclusion.

Assignment: Write a unified paragraph on your favorite season of the year. Have a clear topic sentence with list words. Have at least 3 major supporting details (each with at least one minor detail supporting it) with signal words (addition words). Have an appropriate concluding sentence with conclusion signal words. Follow the format for writing a paragraph on p. 9 of your writing text.

Results:

- -17 students took the exam and all met the SLO
- -1 student did not take the exam

Conclusions: All students were satisfactory on correct use and form of the topic sentence and of the concluding sentence. Two were weak on appropriate form and/or use of supporting details. Additional online resources will be sought to assist students taking an online course.

Davis Spring 2020

Georgette Davis

Grammar, Reading, Writing 3A C035 92279

SLO 1: Given a prompt, write a unified paragraph with a topic sentence, supporting details, and a conclusion.

Prompt: Please write a **short paragraph** about **one** of the following topics:

Advantages of flying by plane

Disadvantages of flying by plane

- 23 students met the SLO
- 1 student partially met the SLO
- 1 student did not meet the SLO
- 3 students were not assessed

Recommendations: Those students who partially or did not meet the SLO did not create a paragraph with a cohesive conclusion. In the future, more time should be spent practicing the connection between the topic sentence and the conclusion.

SLO 2: Given a simplified reading selection, identify stated and implied information and differentiate between fact and opinion in a written response.

After a discussion choosing implied and stated information from Ch. 5 Password 4:"Living to 100 and Beyond, the students were given the attached Fact/Opinion

quiz:

- 21 students met the SLO
- 2 students partially met the SLO
- 5 students were not assessed

Recommendation: Those who partially did not achieve the SLO were not fully aware of the difference between stated and implied information. In the future more attention should be paid to the implied information.

Listening Speaking Skills 3B test Spring 2020

Grozinger Spring 2020

Listening and Speaking 3B

SLO: Students will demonstrate accurate pronunciation of English phonemes and intonation patterns in casual conversation.

Prompt:

You will do a short presentation to explain a process. Look at the assignment guidelines on Page 159. You may choose any topic, for example how to make a special dish or how to create a piece of art. You can even describe how to do an activity, such as a dance or sport. Each presentation will be followed by a Question/Answer session. Please be prepared to ask questions to those presenting as well as being prepared to answer questions after your own presentation.

We will use the time on Thursday, May 14 for these presentations.

Results:

11 met

1 did not meet (difficult to understand pronunciation)

2 did not participate

Recommendations: This SLO provides students with practice of pronunciation, which is important for the development of the language and will be useful in their future endeavors. Students may benefit from more pronunciation exercises, especially those that target difficulties common to speakers of their primary language.

Listening and Speaking 3B

SLO: Students will demonstrate understanding of oral arguments by taking notes and using them to report claims and evidence presented in the arguments.

Prompt:

You will watch a TED Talk and answer the questions that follow. Be sure to answer in complete sentences, one or two sentences per question.

- For what purpose did Joe Smith make this TED Talk?
- What are the reasons for the way people use paper towels?
- What did Joe Smith do to make the audience (and you and I!) remember his idea?
- What do you think you will do with paper towels now? Why?

14 students met the SLO

Recommendations: I think this SLO is pertinent as it gives students a format for reporting information and claims and supporting evidence. This is good preparation for academic practices, such as essay writing.

GRW 4a Fall 2019 Grove Fall 2019

| Course Number: ESL 4A | CRN: 80554 | Your Name: Timothy Paul Grove, Ph.D. |
|--|---|--|
| Reading, Writing, Grammar (high intermediate) | Both SLOs involved written assessments (one essay, one summary of written material) | Report your recommendations to revise curriculum, instruction, or assessment procedures. |

| SLO #1: | Write a properly organized Compare/Contrast Essay with 3 Main Points | All 41 students took this assessment. 29 students met the SLO requirements, and 12 students met the SLO requirements marginally. No students failed to meet the SLO requirements. No problems. | We seem to be doing a good job teaching Writing, especially organization of an essay; this is good news because this was the first semester we have actually focused on essays (not just paragraphs) in level 4A. Summarizing remains a problem. Students' vocabulary and grammar are limited, and many students failed to meet the requirement by copying from the source, or by failing to report the main points of the reading. We probably need to develop a stronger approach to summarizing (via worksheets, inclass practice, and multiple graded assignments; perhaps by reducing the number of essays required). |
|---------|---|--|---|
| SLO #2: | Write a summary of an article about the life of Dr. Martin Luther King | 13 students met the SLO requirements; 13 students met the SLO requirements marginally; 12 students failed to meet the SLO requirements; 3 students did not take the SLO assessment. No other problems. | |

Ward Spring 2020

ESL C054 4A Reading/Writing/Grammar

SLO #1: Given a writing prompt, the student will write a grammatically-correct paragraph with a topic sentence, three supporting details, and a conclusion

Directions: Write an essay about the following topic: **Compare or Contrast riding a bike to work and driving to work.** Make sure to have an introduction (hook, connecting information, and thesis), 2-3 body paragraphs (each with a topic sentence and supporting details, and a conclusion (restating the main points and a concluding sentence).

Results:

- 13 met the SLO.
- 0 partially met the SLO.
- 2 did not meet the SLO.
- 0 did not take the SLO.

Recommendation:

Include an additional writing assignment and a writing test, which will give the students more practice with paragraph development, working with topic sentences, supporting details, and conclusions.

SLO 2: Given a reading passage, the student will correctly identify the main idea and supporting details

Results:

- 4 met the SLO.
- 9 partially met the SLO.
- 2 did not meet the SLO.
- 0 did not take the SLO.

Recommendation:

Students in 4A struggled with this SLO. Students need additional practice on how to identify main ideas and supporting details. Also, more practice on making inferences and identifying references will aid the students to further understand what they have read.